

KONECTO™

GENERAL MAINTENANCE

Note: Please disregard all reference to applying floor finish on Aluminum Oxide Prestige Konecto. The Aluminum Oxide will give you a permanent finish.

Although KONECTO floors are durable, all floor coverings require some care to look their best and many problems can be prevented before they occur. The type and frequency of traffic on your floor will determine the frequency of maintenance needed. The type of floor and even the color will also have some bearing on how much care may be necessary. For example, solid color floors will visually show scuffs, scratches, dirt and general wear to a greater degree than multi-colors of chips or patterns. Of course, white or light colors will visually show staining to a greater degree than darker colors. For this reason, solid color and white floors should receive special attention in regard to preventative maintenance and amount of care provided. Good judgment when choosing the type and style of floor will help prevent maintenance problems before the floor is even installed!

Here are the proper steps for maintaining your KONECTO floor:

1. In order to prevent indentations and scratches, provide glass, plastic or other non-staining cups with flat under surfaces not less than 2" in width for the legs of heavy furniture or appliance. Equip swiveled-type office chairs and other rolling furniture with broad surface non-staining casters at least 2" in diameter. Remove small diameter buttons from the legs of straight chairs and replace with metal glides that have bearing surfaces not less than 1" in diameter.
2. Protect your floor against burns. Burns from the glowing end of a cigarette, matches, or other extremely hot items can damage KONECTO floors.
3. Do not flood floor or subject to frequent standing water. KONECTO will not be affected by the moisture but other problems associated with excessive moisture can affect the job site and should be addressed. KONECTO plank should not be used as a Moisture Reduction System.
4. Protect your floor from tracked-in-dirt and grit particles by using mats at all outside entrances. Take time to remove any imbedded grit particles from shoe soles before entering the room. Avoid the use of rubber-backed mats, as certain rubber compounds can permanently stain vinyl. Avoid tracking in tar or asphalt from driveways, as this can also discolor vinyl. Avoid high heels on your floor. They can cause permanent damage. Do not use vinegar, one-step cleaner/polishes or oil soaps on KONECTO products.
5. All KONECTO floors have a good resistance to stains. They are not affected by most common household spills: however, any spill should be cleaned up immediately. The longer the spilled materials are left on the floor, the greater the risk of permanently staining the floor. For information regarding the proper method or solution to use on a specific stain, contact KONECTO's Technical Department or check troubleshooting guide.
6. Avoid exposure to direct sunlight for prolonged periods. During peak sunlight hours, the use of the drapes or blinds is recommended. Prolonged direct sunlight can result in discoloration, and excessive temperatures might cause tile expansion.
7. Do not use vinegar as a cleaning agent on KONECTO vinyl Products.

MAINTENANCE FOR KONECTO COMMERCIAL FLOORS

- The type frequency of traffic on your KONECTO floor will determine the frequency of maintenance needed.
- The type of floor, and even the color, will have some bearing on how much care may be necessary.
- Regular adherence to an effective maintenance program should include:
 - thorough dirt and grit regulation and prompt removal of spills and stains
 - protection of the floor surface

The most effective part of any floor maintenance program is the simplest: sweep, dust mop or vacuum KONECTO flooring DAILY, or more frequently if needed.

Initial Maintenance Upon Completion of the Installation:

1. Sweep or vacuum thoroughly and remove any adhesive residue from surface. Mineral Spirits is fine for this.
2. Do not wash the floor for at least 24 hours after installation. Lightly damp mop with a very diluted solution of Vinyl Cleaner. Remove any scuffs and excessive soil by careful scrubbing. Certain types of rubber heel marks may be removed by rubbing with a cloth dampened in mineral spirits.

Routine Commercial Maintenance:

1. KONECTO solid vinyl plank has excellent durability and a history of performing well in heavy commercial installations as long as a sound maintenance program is followed. Light daily sweeping, dust mopping or vacuuming will prevent dirt and grit particles from being ground into the surface of the tile. Non-rubber, walk off mats should be used to control the amount of dirt and grit reaching the floor. The mats should be as wide as the doorway and thick enough to trap dirt. Frequent light mopping will prevent the floor from becoming heavily soiled and will remove most spills and stains. The amount and type of traffic will dictate the frequency of washing. Wash the floor by damp mopping with a Neutral Cleaner diluted with warm water.
2. If the floor receives hard use and becomes extremely dirty, as in heavily used commercial installations, an occasional scrubbing may be necessary. This can be accomplished by using a low speed power buffer with a red scrubbing-type (polyester or nylon) pad. Spray the floor with diluted Neutral Cleaner and work the solution over the floor using the buffer and the scrubbing pad. After this has been done, remove the dirty residue by damp mopping with clear water or with a wet vacuum.
3. After damp mopping or scrubbing, the floor may be spray buffed with Acrylic based floor finish, using a white polishing type pad to restore the gloss. See later sections. The final buffing or polishing is important not only to achieve a high gloss but also make it easier to maintain in the future.
4. Apply regular coatings of Gloss or Matte Acrylic based floor finish as required.
5. If a matte finish is desired, floor cannot be buffed or a gloss floor will result. Use two coats of a Matte Acrylic based floor finish and monitor wear closely. When high traffic areas begin to show wear, apply another coat. Continue this program until low traffic areas begin to build up. Then strip using a Gloss & Matte Stripper for vinyl floors.

Stripping:

When necessary, to remove a buildup of finish, strip the floor with a Gloss & Matte Vinyl floor Stripper and appropriate stripping pads or brushes. You will need to damp mop or wet vacuum residue from the floor.

Stain Removal:

To remove stubborn spots or stains from KONECTO Luxury Vinyl floors, always begin with mild cleaners such as Neutral PH Cleaner or a Gloss & Matte Vinyl floor Stripper. If this fails to remove stain, use mineral spirits. Do not use harsh solvents such as acetone or lacquer thinner, as these can permanently soften the vinyl surface.

For extreme staining (paints, permanent markers, dyes) try applying fingernail polish remover containing acetone (not straight acetone) applied to a soft cloth and rubbing. Any damage resulting from use of pure solvents IS NOT covered by warranty. Always test stronger cleaning agents on sample pieces or in unnoticeable areas first.

Scuffing & Scratching:

Although KONECTO Vinyl Planks are very resistant to scuffing and scratching, surface damage can occur with hard enough use, or if floor is improperly maintained. This is why Acrylic based floor finish is required in commercial installations. If damage occurs, either :Hand buff the spot with 0000 steel wool using a solution of Gloss & Matte Vinyl floor Stripper. If damage is deep, try using 000 steel wool, or: Machine buff using the appropriate pad with a solution of Gloss & Matte Vinyl floor Stripper, Then recoats the floor with a Acrylic based floor finish.