

UVCRYSTAL

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RESIDENTIAL **25 YEARS LIMITED WARRANTY**

WARRANTY

UV Crystal inc.(the Company) is manufacturing in strict accordance with industry standards and is free from all defects in material (polyurethane prefinish) or in workmanship.

The Company further warrants that the finish will not show visible wear and will not suffer damage due to normal and ordinary residential use thereof, the whole subject to the conditions, limitations and exclusions as set out below.

WARRANTY PERIOD

The warranty period for the Finish is twenty-five (25) years from the date of purchase thereof (a dealer's receipt is acceptable proof of purchase date).

LIMITED LIABILITY

In the event of a defect in the Finish, the Company's liability will be limited, at its option, to the replacement of the defective Finish or the repair thereof (consisting of a refinishing of the defective Finish) up to the amount equal to the original purchase price, the whole subject to the limitations as set out below.

LIMITATIONS

This warranty applies to Finish only if used in normal residential applications and does not apply where the Finish is used in commercial establishments, or where used for other than personal or family use.

The warranty applies to Finish only where it has been regularly maintained as recommended by the Company.

The warranty applies to the Finish only where it has been installed and applied in accordance with the Company's instructions, which include the following: where it is applied to flooring above ground level, the relative humidity must be between 40 and 50%; where it is applied to flooring below ground level, the sub-flooring must be adequate and treated against moisture.

The Company is not responsible for the following :

- (a) any defect in the Finish caused by defects in the wood flooring to which it is applied;*
- (b) any defect in the flooring caused by settlement or movement of the structure, or of the walls or foundation thereof ;*

- (c) *any problem with the prefinish caused by the sub-flooring;*
- (d) *any defect in the Finish caused by moving or dragging heavy items over the flooring (i.e. refrigerator) or any marks or dents caused to the Finish due to sharp objects;*
- (e) *any damage caused to the Finish by reason of « force majeure » including water damage, sand damage, discoloration in wood flooring, extreme environmental conditions, floods, acts of God, or other accidents;*
- (f) *any defects in the Finish caused by negligence or abuse of the user;*
- (g) *any defects defects caused by poor workmanship, improper installation and application, improper maintenance and misuse;*
- (h) *any defects caused by the use of cleaning products or products other than those especially formulated for use on prefinished flooring; and*
- (i) *any defects caused during transportation of the finished product.*

The Company accepts no obligations or liabilities for consequential damages arising out, or in connection with the use or performance of the Finish or other indirect damages with respect to loss of property, revenues, or profit, or for removal, installation or re-installation. No representative or other person is authorized to offer any other warranty, or assume any other liabilities, on behalf of the Company.

The warranty herein provided and the obligations of the Company hereunder are in lieu of, and buyer herein waves all other warranties, guaranties, conditions or liabilities, either expressed or implied, arising by law or otherwise, either written or oral (including, without limitation, any obligation of the seller with respect to consequential damages).

You are advised that this warranty provides you with specific legal rights. You are advised that you may have additional legal remedies provided to you under the laws of your State and/or Province which are not mentioned above. This warranty does not exclude or limit such other legal remedies, but serves to complete such available remedies.

CLAIMS

This is the only official warranty issued by the Company with respect to the Finish. See this section and your dealer's receipt for all claims. All claims for defects in the Finish must be submitted in writing and sent by registered mail to your dealer.

All claims must include a detailed description of the problem or defect, a copy of the receipt from the dealer, showing both the receipt number and the date of purchase, as well as a picture and copy of the manufacture's warranty included on the packaging of the product. The dealer will then be responsible for dealing with the Company in order to resolve the problem with product. The Company shall be entitled to examine and to test the defective product prior to its replacement.

MAINTENANCE AND PREVENTIVE TIPS

In order to fully appreciate and enjoy the new finish of your hardwood floor, please follow these instructions and tips :

1. *It is recommended to regularly vacuum or sweep your floor to prevent sand or abrasive material from accumulating and scratching the finish;*
2. *The use of rugs and doormat can be an asset to keep your floors, as long as such rugs are cleaned on a regular basis, especially outside the entrance door, any working area, underneath your dishwasher and in front of the kitchen sink, because water and sand are the worst enemies of your hardwood floor;*
3. *Use adequate floor protection (felt pads) under all furniture and chair legs to prevent scratching;*
4. *Keep your high heel shoes in good condition, they can be vicious to your floors and damage your floor;*
5. *Never use wax, strong detergents or oil-based detergents. They tend to dull or damage the finish;*
6. *Protect your floor from direct sunlight or any intense source of artificial lighting since this may cause over a period of time a discoloration, more obvious on the lightly coloured woods. This phenomenon is normal and natural with wood flooring.*

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